

	QUALITY MANAGEMENT SYSTEM QUALITY POLICY	Code: GER-1-01-DE-10
		Version: 3

QUALITY POLITICS

For CAJAMAG the following are the fundamentals principles on which bases its integrated quality policy:

- **CUSTOMER FOCUS (AFFILIATES AND SERVICE USERS):** Offer services focused on meeting the needs and expectations of our affiliates, users, vulnerable populations, and the community in general, within the framework of social responsibility, compliance with applicable requirements, and the availability of resources.
- **PROCESS MANAGEMENT:** Manage processes to achieve continuous improvement of the management system and guarantee the results presented by the Fund.
- **IMPROVING THE PHYSICAL INFRASTRUCTURE AND TECHNOLOGY:**
Adequacy of physical and technological infrastructure to support processes and the strategy defined by the Fund.
- **HUMAN DEVELOPMENT:** Skills development, social sensitivity, awareness and commitment of all staff to generate a favorable environment that translates into excellent care for members and users.
- **EDUCATION:** formed integrally people through quality educational programs that meet the needs of the region, ensuring the relevance to the productive sector or target population.
- **FINANCIAL:** Ensure financial sustainability of the Fund, generating stability in the projects and programs of the Corporation.

Note: The information contained in this document is part of the CAJAMAG Quality Policy GER-1-01-DE-10, Version 3, which is found in the Kawak Quality Application.